



WICKLANDER-ZULAWSKI INTERVIEW & INTERROGATION CURRENT TRENDS: FRAUD & IDENTIFY THEFT IN RETAIL

Thursday, February 6th, 2014 | Check in @ 12:30pm | Workshop 1pm-4pm
Cost: FREE

Hosted by the SLS Hotel, 465 S La Cienega Blvd, Los Angeles, CA 90048

Valet Parking is Available for \$12 per vehicle

Refreshments Sponsored by Coffee Bean

Wicklander-Zulawski is one of the private sector's industry leading interview and interrogation techniques. This is an exciting workshop where you will review interviews and interrogation techniques leading to admissions from the guilty while eliminating the innocent from suspicion. This may include a review of identifying truthful and untruthful behavior, powerful new ideas to obtain confessions from the guilty, and updates on best practices. The second half of this workshop will be an overview of the current fraud and identify theft trends in the retail sector referencing recent events at national retailers. Immediately following the workshop will be the Inaugural Meeting of the West Coast CFI Chapter.

Wayne Hoover has conducted thousands of interviews and interrogations for both the private and public sectors for WZ since 1991. He has also taught hundreds of seminars on Interview and Interrogation Techniques, both domestically and internationally and considered an expert in his field.. Since Wayne has been employed at WZ he has become an Owner of WZ and the Vice-President of CFI Programming for the Center for Interviewer Standards & Assessment Ltd. which provides the certification process for to become a Certified Forensic Interviewer (CFI). Joe LaRocca is a nationally recognized leader and public speaker on retail loss prevention, crime prevention and security and has served is the head of Loss Prevention for the National Retail Federation and Disney Stores.

Participants of this workshop are eligible to attend the 2-Day Interview & Interrogation Workshop on 2/19-2/20 & and the Advanced Workshop on 2/21 at the Ontario Airport Hotel.

A Bureau of Security & Investigative Services continuing education
Certificate of Completion will be provided to all attendees.

For more information, contact: Jeff Zisner, CPP

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Register by February 4th, 2014 at www.aegis.com